## INTERNATIONAL RETURNS FORM

Full price items in their original condition with tags intact can be returned for a refund. Final Sale, discounted items, pierced earrings and face masks cannot be returned unless deemed faulty.

For refunds, all item(s) must be in their original condition and returned within 14 days of receiving your delivery.

## INTERNATIONAL ORDERS

We do not cover the cost of international returns or provide online exchanges. If you wish to return your international order, login to your account via the QR code or if you did not create an account please contact customercare@oroton.com



oroton.com/login.php



## PLACE INSIDE PARCEL (IDENTIFICATION SLIP)

## HOW TO RETURN YOUR PARCEL

- O Fill in your name, contact number, order number and picking slip number
- O Neatly package and place items you're returning in a parcel for return
- Add your identification slip and put this inside the parcel
- O Return the parcel to:

OROTON Australia Pty Ltd

Returns Department

Greystanes Campus 2/3

14-16 Picrite Close

Greystanes, NSW, 2145

Australia

Ph: +61 2 1800 061 047

NAME	CONTACT NUMBER	ORDER NUMBER #	PICKING SLIP #

QTY	PRODUCT CODE/DESCRIPTION	REASON CODE	REASON CODES	
			1.	LOOKS DIFFERENT TO ONLINE
			2.	IS NOT SUITABLE
			3.	FAULTY
			4.	INCORRECT ITEM RECEIVED
			5.	TOO SMALL
			6.	TOO BIG
			7.	ORDERED MULTIPLE SIZES
COMMENTS			8.	OTHER (PLEASE SPECIFY)

Your return will be completed within 3 business days of receipt.

We'll send you an email to let you know once your refund has been issued.

For more information, please visit www.oroton.com/help/returns or free call 1800 061 047 (9am to 5pm AEST, Monday to Friday).